

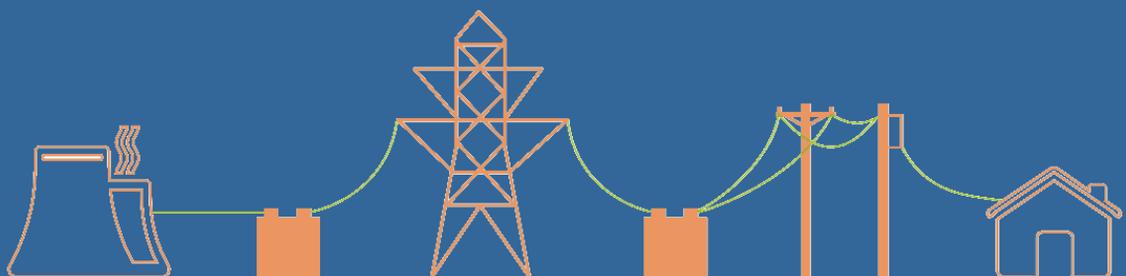
Information booklet

Supplementary review of regulated
retail electricity prices 2020–21

Applies to customers in regional Queensland

Final determination

October 2020



Overview

What is the QCA's role in setting electricity prices?

The Queensland Government has asked us to set supplementary regulated electricity prices (**notified prices**) to apply during 2020–21.

What is this document?

This booklet gives an overview of our final determination for the supplementary notified prices.

It is **not a substitute** for the final determination, and should be **read in conjunction with that**.

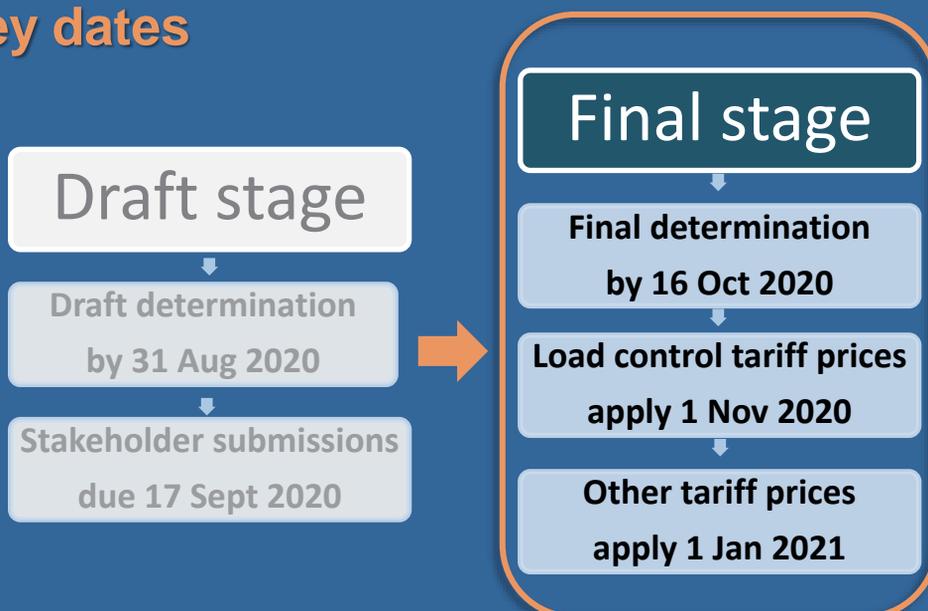
On 25 June 2020, we published a set of notified prices to apply from 1 July 2020.

Why are we setting prices again for 2020–21?

The Queensland Government has asked us to set **additional opt-in tariffs** to be added to the 2020–21 schedule of regulated retail electricity tariffs that apply in regional Queensland.

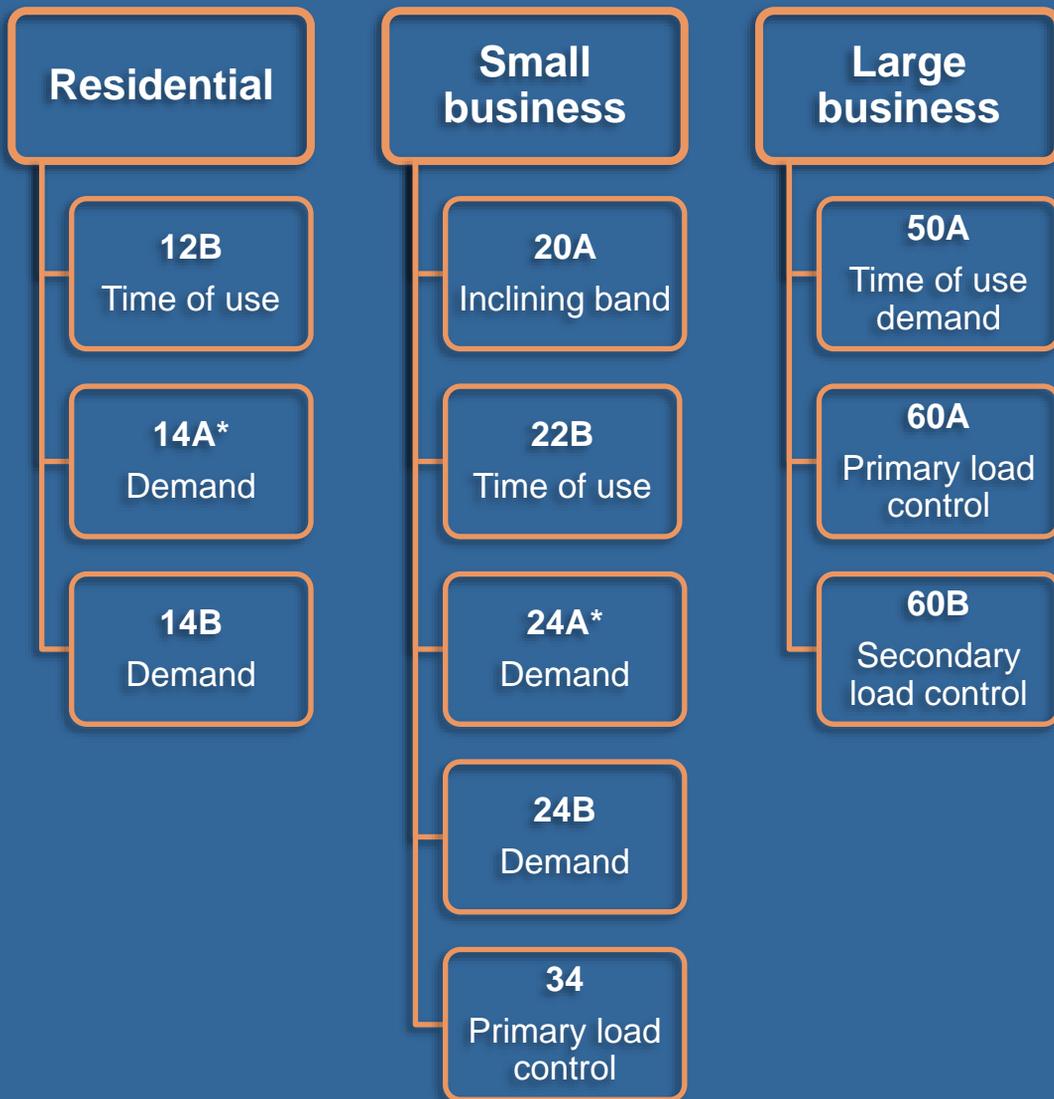
- On 24 June 2020, we received a delegation to set **3 additional load control retail tariffs**.
- On 3 August 2020, we received a delegation to set **8 additional retail tariffs**.

Key dates



Additional tariffs

What are the additional tariffs?



These tariffs are based on the new network tariffs for Energex and Ergon Distribution that the Australian Energy Regulator recently approved as part of network tariff reforms.



This determination **does not** affect existing **standard or obsolete tariffs** published as part of our determination of notified prices on 25 June 2020.

*These are based on transitional demand network tariffs—more information can be found in section 3.2.2 of the main report.

What makes up my electricity bill?



Retail costs

These include costs for customer services like call centres and administrative tasks (e.g. sending bills.)

Energy costs

These include costs to buy electricity from the wholesale market. It also includes the costs to comply with 'green schemes' such as the Renewable Energy Target.



Network costs

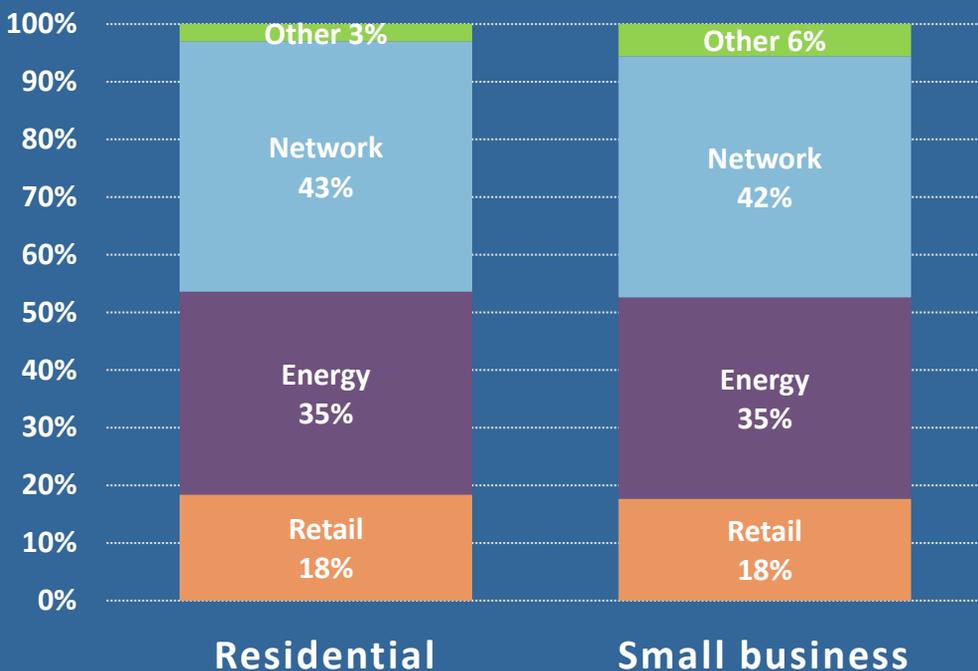
These include costs to transport electricity via the electricity network. It also includes other costs such as the solar bonus scheme.

Other adjustments

These adjustments include matters that we are required to consider under our legal framework.



The chart shows how the components contribute to the bill of a typical customer in 2020–21



Percentage share has been rounded to the closest whole per cent.

Our pricing framework

To maintain consistency with notified prices determined on 25 June 2020, we have continued to:

- apply the **Uniform Tariff Policy**
- use the **'N+R' framework** to build up notified prices.

Small customers

Cost base—SEQ

Estimated retail costs using the RBA's CPI forecasts and our previous estimates

Estimated energy cost using a market-based approach

Estimated network costs by passing through network prices approved by the AER

Passed-through under-recovered costs + standing offer adjustment



Large customers

Cost base—Ergon region

Estimated retail costs using the RBA's CPI forecasts and our previous estimates

Estimated energy cost using a market-based approach

Estimated network costs by passing through network prices approved by the AER

Passed-through under-recovered costs

Our [website](#) has more information on our approach.

Load control and residential tariff prices

Load control tariffs



Daily supply charge
(c/day)



Flat usage charge
(c/kWh)

Tariff 34

118.081

17.295

Tariff 60A

4021.494

19.042

Tariff 60B

N/A

19.042

Residential demand tariffs



Daily supply charge
(c/day)



Flat usage charge
(c/kWh)



Peak monthly demand charge
(\$/kW/mth)

Tariff 14A

91.852

19.401

2.610

Tariff 14B

91.852

16.540

7.630

Residential time-of-use tariff



Daily supply charge
(c/day)



Day usage
(c/kWh)



Night usage
(c/kWh)



Peak usage
(c/kWh)

Tariff 12B

93.112

17.039

18.859

28.998

All prices exclude GST

Small business tariff prices

Small business demand tariffs



Daily supply charge
(c/day)



Flat usage charge
(c/kWh)



Peak monthly demand charge
(\$/kW/mth)

Tariff 24A

126.586

22.064

2.239

Tariff 24B

126.586

19.730

9.148

Small business inclining-band tariff



Daily supply charge – 5 consumption-based charging bands
(c/day)*

Band 1	Band 2	Band 3	Band 4	Band 5
128.266	157.771	187.381	216.886	246.391

Tariff 20A



Flat usage charge - (c/kWh) 23.258

Small business time-of-use tariff



Daily supply charge – 5 consumption-based charging bands
(c/day)*

Band 1	Band 2	Band 3	Band 4	Band 5
128.266	157.771	187.381	216.886	246.391

Tariff 22B



Usage charge – 3 charging periods (c/kWh)

Day usage	Night usage	Peak usage
19.602	22.448	30.996

*5 increasing supply charges apply in 20 MWh/year consumption blocks.

All prices exclude GST

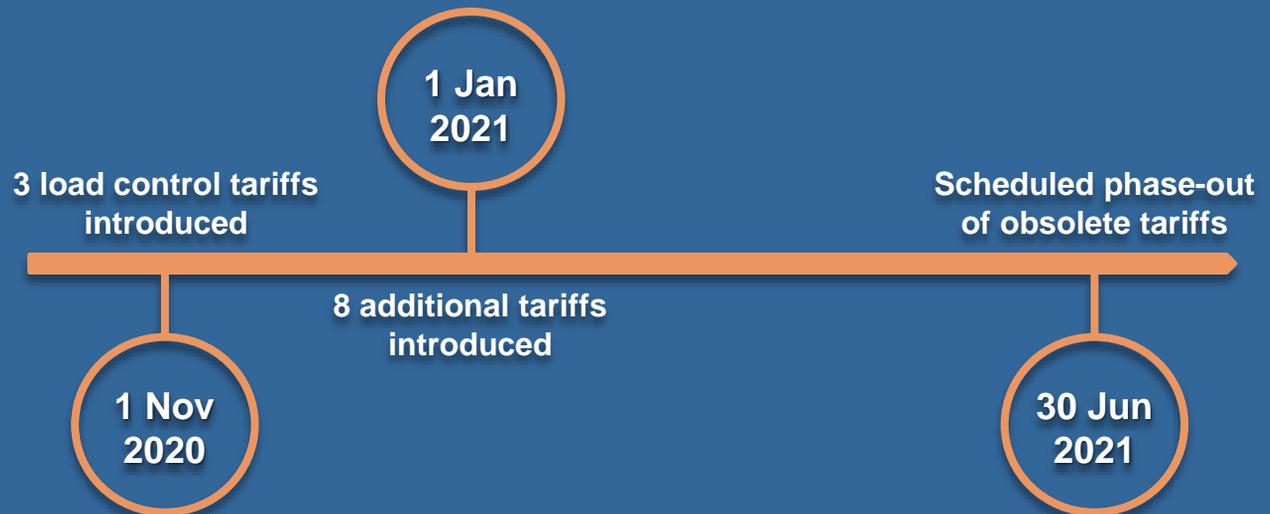
Large tariff prices and important information

Large business time-of-use demand tariff

Tariff 50A	 Daily supply charge (c/day)	 Flat usage charge (c/kWh)	 Peak monthly demand charge (\$/kVA/mth)	 Excess monthly demand charge (\$/kVA/mth)
	15774.697	12.012	13.282	2.656

All prices exclude GST

What is the timeline for tariff changes?



Eligibility to access a new tariff does not mean it is suitable for your individual circumstances



We encourage interested customers to read the webpages below and contact Ergon Energy to discuss if these tariffs are suitable to their needs:

[Additional retail tariff information](#)

[Load control tariffs for business customers](#)